Sasha Jackson M.A. in Public Relations & Advertising USC Annenberg Comprehensive Exam Spring 2024



## Strengths:

- **Health Benefits**: Oatly milk is dairy-free milk made of oats, rapeseed, and water, and it contains nutrients including fiber, protein, and vitamins A and D.
- **Popular Alternative**: Oatly oat milk contains no cholesterol and is low in saturated fat, which has turned many consumers' preferences away from cow's milk and other plant-based milk options such as almond, goat, and soy milk. It's also an excellent alternative for vegans, those transitioning from cow's milk, and those with other dairy allergies or sensitivities.
- Variety Usage: Oatly's products can be enjoyed with coffee, cereal, oatmeal, and tea. Oatly's
  milk can also be used in many baking recipes.
- Taste, Texture, and Quality: Oatly's products are known for their high quality and smooth, creamy, velvety, and silky consistency in taste and texture that resembles regular dairy milk, contributing to their strong customer loyalty and recurring purchases. Oatly also offers a wide range of flavors and varieties for its products to suit its consumers' taste buds, such as original, chocolate, half-and-half, and barista editions.
- Strong Campaigns: Oatly's marketing campaigns effectively capture the attention and loyalty of
  many consumers who want a delicious and healthy milk alternative and want to make a positive
  change on the planet.
- Commitment to Environmental Sustainability: Oatly strongly stances on minimizing its carbon footprint by using environmentally friendly practices for its production process. The brand's use of sourcing its oats from sustainable farms and recyclable and renewable materials for its product packaging has resonated with many consumers.

• **Product Packaging**: Compared to other milk companies and competitors, Oatly offers many appealing, fun, happy, sleek, and modern design packages for its milk cartons, creamer bottles, frozen dessert pints, frozen dessert bar boxes, and dessert mini cups.

## Weaknesses

- Cost: Oatly oat milk is more expensive than traditional dairy milk products from other
  companies, such as Silk, Almond Breeze, Califia Farms, etc. The company's commitment to
  using high-quality, non-GMO oats and sustainable ecological practices for production contributes
  to the higher cost of Oatly's products.
- Heavy Usage of Oat Milk: Oatly's primary product, oat milk, can cause significant company
  setbacks with its consumers. Potential new and loyal customers might change their preferences to
  other plant-based milk companies offering more extensive milk options, such as almond and soy
  milk.
- Controversial Ingredients in Oatly Products: Oatly's primary consumer concern is the inclusion of rapeseed oil and acidity regulators in their ingredients, which people argue alters the products' nutritional value and taste benefits. While rapeseed oil (also known as canola oil) is a common ingredient in many processed foods, many health experts in the food industry have stated that it can cause potential cardiovascular health issues when consumed. Consumers with specific and strict dietary preferences may find these ingredients less desirable.

## **Opportunities**

- Increase Plant-Based Product Offerings: Oatly should explore diversifying its product offerings beyond oat milk, such as developing new flavors for its selling lines and venturing into other plant-based or vegan food categories.
- Increase Brand Recognition: Though Oatly already has a strong presence and is one of the leading companies in the plant-based dairy alternative industry in its domestic markets, Oatly should use the opportunity to expand its marketing campaigns to more geographical regions internationally to reach a broader customer base.
- Collaborations and Partnerships: Oatly can successfully seek more strategic collaborations and
  partnerships with other companies, such as retailers and food and beverage service providers, to
  increase new consumers and their distribution network.

## **Threats**

- Dairy Milk Companies: Regular dairy milk companies, including Fairlife Dairy, Kirkland Signature, Great Value, Horizon Organic, Organic Valley, and Maple Hill, are still alive and thriving in the food market.
- Non-Dairy Alternatives: Plant-based milk companies like Silk and Califia Farms also have nondairy alternatives.
- Competitor Innovation: Many of Oatly's competitors are constantly innovating and introducing
  new products to continue catering to consumer preferences and leading the competition in plantbased alternatives.
- Consumer Trends: Consumer dietary trends and milk preferences can change unexpectedly and rapidly, and if the company can't keep up with these consumer shifts to remain competitive with other plant-based brands, Oatly could see a decline in sales and face challenges in brand loyalty.
- Food Industry Regulation Changes: The plant-based food industry's new labeling restrictions and requirements on certain Oatly ingredients could negatively impact the brand's ability to market its line of products effectively.